NYC Parents! Know your rights about your child’s education during the 2020-21 school year, so you can protect your family if ACS opens an investigation.

This document is for children in NYC Department of Education (DOE) schools. Does your child go to a charter, private, or non-DOE school? Things may be a little different. Tell your school what you need to learn your options!

The DOE is doing “blended learning” this year, a mix of in-person days and remote days learning from home.

- You can choose full-time remote learning for your child at any time. Fill out this form if you want to do only remote learning.
- You can switch to blended learning at different points in the school year, starting in November.

Your child may have the right to receive special education services.

- You can request an evaluation for services at any time by talking to your child’s teacher or other school staff. The school should develop a plan for services whether your child is doing remote or blended learning.
- Anytime you talk to your child’s school about special education, keep a record of it! Find out more about special education here.

You can get a device for remote learning.

- Fill out this form to get a device. If you have more than one child in school, you can get a device for each child!
- If you are having problems with your device, reach out to the DOE here.

You have the right to information about your child and their school.

- You can see your child’s school records online. Sign up for that here!
- You can find information about your child’s school and important contacts here.

You may be able to get free child care on the days your child is scheduled for remote learning.

- Your child must be in 3K to 8th grade to qualify. To apply for your child, click here.

Are you worried about your child’s education? Talk with your school and document it. If your child is struggling with attendance or other school issues, your school must try to help before calling ACS.

Contact an advocate right away if ACS is investigating your family because of school issues.

Find out here where you can get help and what you need to know about ACS during COVID-19.

Do you have questions about your child’s education, including school transfers, transportation, discipline, special education, or special circumstances for children in foster care or in separated families? Call us at 646-971-2722.